

Quality Policy

Grindley Construction was established in 1988 and has built a reputation based on our core value of Commitment. Commitment to our clients and to our people to provide a service that carry the hallmarks of quality and value.

To achieve this, we will:

- Demonstrate leadership at all levels of the organisation, committed to quality
- Provide a service that at a minimum meets our Client's requirements but strives to enhance their satisfaction
- Provide a service that meets applicable legislative and regulative requirements
- Determine and address the risks and opportunities that can affect achieving conformity of our service and enhancing Client satisfaction
- Set measurable objectives at relevant functions, levels and processes
- Plan and implement procedures to achieve objectives
- Monitor performance
- Maintain and continually improve our management system
- Provide education and training to enable knowledge and experience
- Allocation of appropriate resources to achieve our objectives
- Continually strive to improve our reputation to ensure that quality and value remain synonymous with us

Our policy documents our objectives and demonstrates our commitment to providing services that carry the hallmark of quality and value. It governs how we manage quality and it will be communicated to all those applicable in our operations. The policy will be reviewed regularly to maintain relevance and appropriateness to our organisation's objectives.



Alan Carstens
Owner



Matthew Macauley
Chief Executive Officer



Asha Meller
General Manager